

Rules & Policies

Welcome to www.realtech.az. By accessing or using this website, you agree to comply with and be bound by the following Rules & Policies. Please read them carefully.

1. Terms of Use

By using this website, you confirm that you:

- Are at least 18 years old or accessing the site under the supervision of a legal guardian
- Will use the website only for lawful purposes
- Will not engage in any activity that may harm the website, its users, or its operations

Prohibited activities include:

- Fraudulent transactions or misrepresentation
- Attempting to gain unauthorized access to systems
- Distributing malware or harmful content
- Violating applicable laws and regulations

We reserve the right to restrict or terminate access to the website for violations of these terms.

2. Privacy Policy

We respect your privacy and are committed to protecting your personal data.

We may collect the following information:

- Name, company name
- Contact details (email, phone number)
- Billing and shipping information
- IP address and browser data

We use this information to:

- Process orders and provide services
- Communicate with users
- Improve website performance and user experience

- Comply with legal obligations

We do not sell your personal data to third parties. Data may be shared only with trusted partners (e.g., logistics or payment providers) when necessary.

3. Cookies Policy

Our website uses cookies to enhance your browsing experience.

Cookies are used for:

- Website functionality and performance
- Remembering user preferences
- Analytics and traffic monitoring

By using our website, you consent to the use of cookies.

You can control or disable cookies through your browser settings; however, some features of the site may not function properly as a result.

4. Payment & Billing Policy

All payments must be made in accordance with the terms specified at the time of purchase.

- Prices are listed in applicable currency and may include or exclude taxes as specified
- Payments must be completed within agreed terms
- Failure to complete payment may result in order cancellation

We reserve the right to change pricing at any time without prior notice.

5. Refund & Return Policy

Refunds or returns are subject to prior agreement and must comply with the following conditions:

- Requests must be submitted within the agreed timeframe
- Products must be unused and in original condition (unless defective)
- Supporting documentation may be required

Each case will be reviewed individually, and the company reserves the right to approve or reject requests.

6. Delivery Policy

- Delivery timelines are provided as estimates and may vary depending on location and external factors
 - We are not responsible for delays caused by third-party logistics providers or customs processes
 - Risk transfers to the customer upon delivery unless otherwise agreed
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7. Intellectual Property

All content on this website, including but not limited to:

- Text
- Graphics
- Logos
- Product descriptions

is the property of **Realtech** and is protected by applicable intellectual property laws.

Unauthorized use, reproduction, or distribution is strictly prohibited.

8. Limitation of Liability

To the maximum extent permitted by law:

- We are not liable for indirect, incidental, or consequential damages
 - We do not guarantee uninterrupted or error-free operation of the website
 - Users access and use the website at their own risk
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9. User Responsibilities

Users agree to:

- Provide accurate and up-to-date information

- Maintain the confidentiality of their account credentials
- Comply with all applicable laws and regulations

Users are responsible for all activities conducted under their account.

10. Changes to Policies

We reserve the right to update or modify these Rules & Policies at any time.

Changes will be posted on this page with an updated revision date. Continued use of the website constitutes acceptance of the updated terms.

11. Governing Law

These Rules & Policies are governed by and interpreted in accordance with the laws of the Republic of Azerbaijan.

12. Contact Information

If you have any questions regarding these Rules & Policies, please contact us via:

- Website: www.realtech.az
 - Email: web@realtech.az
 - Phone: +994 10 228 8787
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By using this website, you acknowledge that you have read, understood, and agreed to these Rules & Policies.